

Eligibility Requirements



How to Qualify

Human-I-T is committed to providing access to our products and services to all customers, irrespective of race, color, religion, sex, national origin, age, disability, or any other protected characteristic.

To receive extra-discounted Member pricing on purchases from Human-I-T, as well as access Human-I-T's low-cost internet plans and ACP benefits, you must provide proof of your eligibility. Acceptable forms of proof include enrollment in a government assistance program or evidence of financial need. You can submit proof by creating an account on the Human-I-T Online Store, or via text message, email, or in-person at one of our designated locations.

Step 1 - Proof of eligibility

Submit your eligibility documentation.



Enrollment in an
assistance program

OR



Proof of income below
200% of the federal
poverty level

Step 2 - Photo ID

Submit your photo ID with an address
by contacting (888) 391-7249 OR
info@human-i-t.org





List of accepted documents

Please Note:

- All documentation must be dated within the last **6 months**
- Benefits must be **active at the time of submission**
- Members will be required to resubmit eligibility documentation every **12 months**

***Member or enrollment cards alone are not accepted. Please provide the notification letter or a summary document that confirms you are enrolled in an active benefit.**

Enrollment in a Government Assistance Program:*

- Federal or tribal notice letter of participation in General Assistance
- Government retirement or pension
- Head Start
- Lifeline
- Medicaid, e.g. Medi-Cal or Healthy Michigan Plan
- National School Lunch Program (NSLP)
- Need-based energy assistance, e.g. California Alternate Rates for Energy (CARE) or Michigan Energy Assistance Program (MEAP)
- Need-based financial aid, e.g. Cal Grant or Michigan Tuition Grant
- Public housing assistance, e.g. Section 8 voucher
- Social Security Disability Insurance (SSDI)
- Social Security Retirement (SSR)
- Supplemental Nutrition Assistance Program (SNAP or EBT)
- Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- VA benefits for service members



Financial Eligibility:

If you do not receive any government benefits, you may provide proof of your gross income by submitting a copy of the previous year's state, federal, or tribal tax return. Households that make less than 200% of the federal poverty level threshold qualify for the Discount. The documentation you provide to prove income level must display dollar amounts and the number of members in your household. Pay stubs are not accepted.

Household Size	Maximum Income Allowed
1	\$29,160
2	\$39,440
3	\$49,720
4	\$60,000
5	\$70,280
6	\$80,560

Need Help?

Contact us at **(888) 391-7249** OR **info@human-i-t.org**

Hours: 10 AM - 7 PM (Mon - Sat)
10 AM - 5 PM (Sun)



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